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I. Introduction

The MegaTronSS microprocessor based controllers are designed to provide a wide range of control functions for recirculating water treatment systems. The controller is programmed through a front panel keypad and can be configured to provide a customized control system for your application. Your particular unit’s functions can be determined by comparing the units model number to the Model Numbering table listed below.

Model Numbering

MegaTronSS units have several base system control functions and unit optional features. Your unit may be supplied with one or more of the features described in this manual. To determine what features apply to your unit check the model number label located on the controller enclosure.

<table>
<thead>
<tr>
<th>Base System Control Functions</th>
<th>Whole Unit Optional Features</th>
</tr>
</thead>
<tbody>
<tr>
<td>C - Tower Conductivity Control</td>
<td>A - Conduit Connections</td>
</tr>
<tr>
<td>B2 - Boiler No Temp Conductivity</td>
<td>H1 - Internet Connect Communications</td>
</tr>
<tr>
<td>P - pH Control</td>
<td>H4 - Internet Phone Modem Communications</td>
</tr>
<tr>
<td>Q - Dual pH Control</td>
<td>N4 - 4-20mA inputs (four)</td>
</tr>
<tr>
<td>R - ORP Control</td>
<td>O4 - 4-20mA outputs (four)</td>
</tr>
<tr>
<td>F1 to F5 - Chemical Feed Timers</td>
<td>W4 - Auxiliary Flow Meter Inputs (four)</td>
</tr>
<tr>
<td>E - Flow Switch</td>
<td>Y - ETL Agency Listing / Approvals</td>
</tr>
</tbody>
</table>

Model numbers start SS followed by the System Control functions. A dash separates the whole unit options listed after all base system control functions. Example: SSCP3E-N4.

Notice: Your unit may not have all features and functions described in this manual. This list represents our most popular options, additional option codes are available.

Description of Unit

MegaTronSS controllers control a single recirculating water system including cooling tower and boiler applications and may have various features depending on the model number.

Control Functions

Each of these control functions are based on an analog input from a probe and will include user settable relay control settings along with a High and Low Alarm setting and Limit Timer. Each control function will include a control relay output. When the reading reaches the Set Point the control relay is activated until the reading changes by the Differential amount.

1. **System Conductivity** - The conductivity function of the controller is designed to monitor and control Total Dissolved Solids (TDS) in a recirculating system like a cooling tower or boiler in terms of electrical conductivity measured in MicroSiemens/cm. This control function is also referred to as Bleed.
2. **pH** - The pH function monitors and controls pH on a scale of 0-14 pH units.
3. **ORP** - The ORP function monitors and controls ORP on a scale of +/- 1000 mV.
Chemical Feed Timers

Chemical feed timers are designed to automate the addition of various chemicals by activating a relay output. Multiple timers can be supplied depending upon the model number and each timer will include a relay output. All timers can be programmed to be one of the following types.

1. **Pulse Time** - Accepts pulses from a make-up water meter (supplied separately). It can accumulate 1-9999 gallons before activating the timer to run.
2. **Feed with Bleed** - Activates the relay output simultaneously with the bleed and limits the amount of time the relay output will be on during the bleed cycle.
3. **Feed after Bleed** - Activates the relay output based on a user defined percentage of time based on the bleed off, another timer or digital input. The relay is activated after a bleed cycle and runs for the set percentage of that bleed cycle.
4. **Percentage** - The relay is on for a percentage of a continuously repeating cycle time that can be set from 1 minute to 99 hours and 59 minutes.
5. **28 Day** - The timer is based on a 28 day cycle with four independent programmable feed cycles with prebleed and bleed lockout settings.

II. Installation

Electrical Wiring

The MegaTron SS controller has an internal regulated fused power supply that will operate off of 90 to 250 VAC at 47 to 63 Hz on the incoming wiring. Each output relay is individually protected with a replaceable fuse. Relay outputs will equal incoming line voltage.

**WARNINGS:**

1. The controller should be connected to its own isolated circuit breaker, and for best results, the ground should be a true earth ground, not shared. Wiring must be done according to all applicable local codes.
2. Power (line voltage) must be disconnected while making any connections. If power is supplied to the unit, line voltage will be present on the relay cards located in the lower section of the enclosure, even with the power (ON/OFF) switch off.
3. Low voltage signal wires (probes, flow switch, water meter, etc.) should never be run in conduit with high voltage (like 115VAC) wires.

⚠️ **NOTE:** Liquid tight fittings and some labeled signal leads are provided for all signal (low voltage) connections for both pre-wired and conduit units.
Pre-Wired

Pre-wired units are supplied with a 16 AWG cable(s) with 3-wire grounded USA 115 volt plug for incoming power and 3-wire grounded receptacle cords for all control relay outputs also 16 AWG.

Conduit

Conduit units are predrilled at the factory and supplied with conduit knockouts for easy hard wiring to supplied detachable connectors on the relay card(s) located in the lower section of the controller. Remove the screws of the lower panel for access.

NOTES:
1. Do not drill holes in upper section of enclosure.
2. All relays provide a N.O. and N.C. output.
3. The control function that activates each relay output is pre-configured at the factory based on the options selected. To change relay activation see on page 24.
4. See page 30 for common bleed / blowdown valve wiring.

 Relay Card Wiring

(Drawing rotated to match orientation inside controller.)
### Motherboard Connections

- **Relay Card**
- **Ribbon**
- **+12**
- **-12**
- **Incoming Power**
- **Display Ribbon Cable Connection**
- **Key Pad Ribbon Cable Connection**
- **LED Cable**
- **Communications Card Connection**
- **Program / Memory Card Connection**
- **Aux Flow**
- **PIC Chip**
- **Drum Level 5**
- **Drum Level 4**
- **Drum Level 3**
- **Drum Level 2**
- **Drum Level 1**
- **Flow Switch**
- **Water Meter Ground**
- **Water Meter 2 Signal**
- **Water Meter 1 Signal**
- **ORP**
- **pH**
- **Conductivity**
- **Temperature**

**Note:** Use 22 AWG (.76 mm) twisted pair shielded wire for all of these low voltage signal connections.

### RTD Probe Connections

**Note:** For probes with Red & Green RTD temp wires. To check probe's RTD, measure across red & green with an ohm meter. At room temp it should read around 1097 ohms.

**WARNING!** 6 wires plus a shield must be run from the controller to the probe. Make the 4 temperature wire connection at the probe for correct operation.
4-20mA Output Card Wiring

A. Isolated Configuration
For isolated 4-20mA outputs an external power source for the loop must be supplied. JP1 and JP2 on the board must not be jumpered when an external power source is being supplied. The external power source must not exceed 24 volts DC and will connect onto the card on connector J1 on the position marked Loop Supply.

B. Non-isolated Configuration
For non-isolated 4-20mA outputs the controller will supply the power for the loop. JP1 and JP2 must be jumpered and no connections are made to the Loop Supply points.

Note: If multiple outputs are being connected to a single energy management system the negatives or commons MUST remain isolated from each other.

4-20mA Input Card Wiring

The 4-20mA input card requires that the external device sending the 4-20mA input signal(s) supply the power for the loop. The external power source must not exceed 24 volts DC.

---

External VDC Power Source
Not needed if MegaTron SS is supplying power. Adjust jumpers shown at left.

Building Automation Terminal

4-20mA Loop
Loop voltage supplied by External Power Source +24VDC Max or +12VDC by MegaTron SS

---

MegaTron SS
4-20mA Out

Part # SS-MAO-3

Loop Supply GND
Loop Supply + (24 DVC max)
Return 3 -
Out 3 +
Return 2 -
Out 2 +
Return 1 -
Out 1 +

---

MegaTron SS
4-20mA Input

Part # SS-MAI-2

Input 1 -
Input 1 +
Input 2 -
Input 2 +
Input 3 -
Input 3 +

---

MegaTron SS
0-5 VDC Input

Part # SS-SVO-2

Ground Signal
+ 12 VDC

---

MegaTron SS
4-20mA Input

Part # SS-MAI-2

Input 1 -
Input 1 +
Input 2 -
Input 2 +
Input 3 -
Input 3 +

---

MegaTron SS
4-20mA Out

Part # SS-MAO-3

Loop Supply GND
Loop Supply + (24 DVC max)
Return 3 -
Out 3 +
Return 2 -
Out 2 +
Return 1 -
Out 1 +

---

MegaTron SS
4-20mA Out

Part # SS-MAO-3

Loop Supply GND
Loop Supply + (24 DVC max)
Return 3 -
Out 3 +
Return 2 -
Out 2 +
Return 1 -
Out 1 +

---

MegaTron SS
4-20mA Input

Part # SS-MAI-2

Input 1 -
Input 1 +
Input 2 -
Input 2 +
Input 3 -
Input 3 +

---

MegaTron SS
0-5 VDC Input

Part # SS-SVO-2

Ground Signal
+ 12 VDC

---

MegaTron SS
4-20mA Input

Part # SS-MAI-2

Input 1 -
Input 1 +
Input 2 -
Input 2 +
Input 3 -
Input 3 +

---

MegaTron SS
4-20mA Out

Part # SS-MAO-3

Loop Supply GND
Loop Supply + (24 DVC max)
Return 3 -
Out 3 +
Return 2 -
Out 2 +
Return 1 -
Out 1 +

---

MegaTron SS
4-20mA Input

Part # SS-MAI-2

Input 1 -
Input 1 +
Input 2 -
Input 2 +
Input 3 -
Input 3 +

---

MegaTron SS
0-5 VDC Input

Part # SS-SVO-2

Ground Signal
+ 12 VDC

---

MegaTron SS
4-20mA Input

Part # SS-MAI-2

Input 1 -
Input 1 +
Input 2 -
Input 2 +
Input 3 -
Input 3 +
Mounting Instructions

Select a mounting location that provides the operator easy access to the unit and a clear view of the controls through the cover of the controller. The location should be convenient to grounded electrical connections, the needed sample line plumbing, and should be on a stable vertical surface.

WARNING: Avoid locations that expose the controller to direct sunlight, vapors, vibration, liquid spills or extreme temperatures; less than 0°F (-17.8°C) or greater than 120°F (50°C). EMI (electromagnetic interference) from radio transmissions and electric motors can also cause damage or interference and should be avoided.

Electrode Installation

MegaTronSSS controllers may come configured for various circulating water systems. Listed below are instructions for typical cooling tower and boiler installations. Your specific installation requirements may differ, but should conform to these instructions as much as possible for proper operation.

A.  Cooling Tower

The standard probe(s) and/or flow assembly for cooling tower installations is constructed of schedule 80 PVC and supplied with 3/4” slip fittings for installing into a sample line. To insure proper operation the sample line must have a flow rate of 3-10 gpm. Inlet pressure must be higher than outlet pressure in order for water to flow past the electrode(s) to achieve the required rate. The probes are temperature compensated for increased accuracy.

NOTES:

1.  Install an isolation valve on either side of the flow assembly so electrodes can be easily isolated for removal and cleaning.
2.  A line strainer is recommended upstream from the probes to protect against fouling and damage.
3.  Mount pH or ORP electrodes vertically.
4.  Green solution reference wire must be connected to pH or ORP sensor.
5.  Systems with a flow switch require 2-3 gpm flow rate to operate outputs.

WARNINGS:

1.  Electrodes are O-ring sealed, which if damaged will cause a leak.
2.  Do not allow pH sensor tips to dry out, damage will occur.
3.  Do not exceed a water temperature range of 32°F to 140°F.
4.  Do not exceed a maximum pressure of 125 psi.
Typical Cooling Tower Installation Diagram

Cooling Tower Probe Assembly

Standard Tower Probes

- Conductivity: E-4A
- pH: PE-2
- ORP: OE-2
B. Boiler

Standard boiler electrodes have a MNPT stainless steel bushing and are supplied with a FNPT cross designed for mounting in the skimmer (surface) blowdown line. Sampling of the boiler's water can be achieved using one of two typical plumbing configurations (continuous sampling or timed and/or sample & hold). For a successful installation, it is critical to observe the recommended distances and pipe sizes provided in the installation drawings.

For best results, the electrode cross should be mounted in a 1” skimmer blowdown line within 4’ of the boiler. Smaller line sizes and greater distances may affect the response time and accuracy of the electrode. A flow-throttling device down stream from the probe (within 24 inches) is required to ensure that the electrode is exposed to water and not steam. Properly installed and adjusted, this device will prevent flashing in the electrode chamber.

NOTES:
1. Install a fully ported type valve between the electrode and the boiler. This allows the electrode to be isolated for removal and cleaning.
2. A flushing line and 1/4 turn type ball valve should be installed in the bottom of the cross to periodically “flush” sediment from the electrode chamber.
3. Make sure the alignment arrows on the probe end up parallel to the flow for best performance.

WARNINGS:
1. The probe must be fully immersed in the system water to read correctly. Steam flashing will result in incorrect readings.
2. Do not exceed a maximum water temperature of 436°F (224°C)
3. Do not exceed a maximum pressure of 350 psi (24.1 bar)
4. A throttling device must be installed down stream from the electrode.

Boiler Conductivity Electrodes

BE-4RTD and BE-32

Wiring Note: BE-4RTD probes require a 6 conductor cable from controller to probe, BE-32 probes only require a 2 conductor cable.
Boiler Conductivity Electrodes

<table>
<thead>
<tr>
<th>Throttling device</th>
<th>Fully ported gate or ball valve</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/2&quot; pipe between probe and throttle device and to the flush valve</td>
<td>1&quot; Continuous blow down line</td>
</tr>
<tr>
<td>Electrically actuated blow down valve</td>
<td>Electrode within a 1&quot; cross with electrical connection vented</td>
</tr>
</tbody>
</table>

⚠️ Warning - Do not use on bottom blowdown lines, only continuous or surface blowdown lines.

Typical Timed Sampling and Sample and Hold Boiler Installation

<table>
<thead>
<tr>
<th>Throttling device</th>
<th>Fully ported gate or ball valve</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/2&quot; pipe between probe and throttle device and to the flush valve</td>
<td>1&quot; Continuous blow down line</td>
</tr>
<tr>
<td>Electrically actuated blow down valve</td>
<td></td>
</tr>
</tbody>
</table>

⚠️ Warning - Do not use on bottom blowdown lines, only continuous or surface blowdown lines.
III. Front Panel Description

NUMBER Keys- Used to enter new values in the SET UP mode and to access desired sub menus.

UP/DOWN - Used to cycle through text options to find desired setting.

LEFT/RIGHT - Used to cycle through text or setting options to find desired setting.

SET UP/RUN - System initializes into RUN mode. Press this key to put the controller in SET UP Mode and see HOME menu page.

ENTER - Used to log a changed value into program.

HOME - Used to go back to the HOME menu page.

CANCEL - Used to cancel a pop-up screen if no change is desired.

HELP - Used to access help screens.

BACK - Used to go back to last menu screen viewed or clear values keyed in that are not wanted.
IV. System Operation Overview

Operation

MegaTronSS controllers have two modes of operation, RUN and SET-UP.

RUN - This mode is for normal operation. In the RUN mode the display will show each system’s parameters. If an alarm is present the ALARM box will flash how many alarms are present. No settings may be entered or changed in the RUN mode. Readings are updated every 6 seconds on the screen while in the RUN mode.

SET-UP - This mode is used to make adjustments to settings and readings on the controller. To access the SET UP mode from the RUN screen, press the SETUP/RUN key.

Typical Start Up Instruction

Complete all installation steps before beginning this procedure. Ensure that all controlled devices (pumps, solenoid valves, etc.) are operational and connected to the controller. Open the isolation valves to allow water to pass through the sample stream assembly. Before beginning the start up procedure, familiarize yourself with the programming and operation of the system by reviewing the menus available. Use the keys of the controller to skim through all your options.

A. Calibration

All MegaTronSS controllers are factory calibrated for temperature, conductivity, pH and ORP. All units are shipped with the date preset, and the clock set to your current time. These readings and settings should be verified for accuracy, and adjusted as per the instructions listed below.

1. Conductivity - To calibrate the conductivity reading, remove the electrode from the line and wipe the flat surface with a clean cloth. Re-install the electrode and open the isolation valves to allow a sample across the probe. Be sure to allow the reading to stabilize for one minute. Select “SYSTEM COND” from the “CALIBRATION” menu. Then key in the corrected conductivity value. Press ENTER to log in that reading.

2. pH - Under normal operating conditions, pH calibration is achieved using the following steps. From the “CALIBRATION” menu, select “SYSTEM PH.” Enter the correct pH value. Press ENTER to log in the new reading.

3. ORP - To calibrate ORP, from the CALIBRATION menu select “SYSTEM ORP”. Compare the displayed reading to the actual system ORP. If these readings do not match, key in the correct ORP value, and push ENTER.

There are limits to how much the calibration can be adjusted. The instrument will only accept new conductivity values which are from 1/3 to 8x the present reading. Any entry outside this range will cause a default to the original reading. If this happens, call 1-800-743-7431 for technical assistance.
V. Menu Navigation

To access the menus press the Set Up / Run key on the front panel. This takes you to the Home menu. MegaTronSS controller’s menus are easily navigated by pressing the associated number key next to a menu box on the screen. Once you have stepped through the sub menus to reach a point at which a value or selection is made a Pop-up window will appear prompting you to enter a desired value or selection.

NOTE: When entering new numeric values, enter all available digits (characters).

1. Home Menu

From the HOME menu select the desired menu. The menu name explains what parameters can be programmed in the menu.

<table>
<thead>
<tr>
<th>&gt;HOME SETUP&lt;</th>
</tr>
</thead>
<tbody>
<tr>
<td>SETPOINTS</td>
</tr>
<tr>
<td>CALIBRATION</td>
</tr>
<tr>
<td>TIMERS</td>
</tr>
<tr>
<td>CUSTOMIZE</td>
</tr>
<tr>
<td>ALARMS</td>
</tr>
</tbody>
</table>

- **SET POINTS** - Setting control set points for conductivity, temperature, pH and ORP.
- **CALIBRATION** - Calibrating conductivity, temperature, pH and ORP if present.
- **TIMERS** - Menu for selecting type and settings for all present feed timers.
- **CUSTOMIZE** - Giving the controller, each system and all relays a user defined name.
- **ALARMS** - View current alarms.
- **DAY/TIME** - Menu for setting date and time.
- **CONFIGURE** - Menus for configuring passwords, relay activations, setting history interval, flow switch, contrast, temperature scale.
- **HISTORY** - Allows for view history on board in a graph form.
- **WATER METER** - Menu for configuring water meter totalizing.
- **RELAYS** - Menu for resetting accumulated “ON” times and manual activation.

2. Set Points

The same basic format is used for defining each available analog probe input’s control parameters. Boiler conductivity systems will also have an additional menu step for programming the sampling method desired from continuous, timed or sample and hold.

<table>
<thead>
<tr>
<th>&gt;SYSTEM 1 SET POINTS&lt;</th>
</tr>
</thead>
<tbody>
<tr>
<td>SET POINTS - For setting the relay set points for the available analog probe readings such as conductivity, pH, ORP or temperature.</td>
</tr>
<tr>
<td>SYSTEM COND</td>
</tr>
<tr>
<td>SYSTEM TEMP</td>
</tr>
<tr>
<td>SYSTEM pH</td>
</tr>
<tr>
<td>SYSTEM ORP</td>
</tr>
</tbody>
</table>

NOTE: In the Setpoint pop-up screen the direction (Rising or Falling) of the setpoint can also be set. Rising setpoints will activate the control relay when the particular probe reading rises above the setpoint and will stay activated until the reading comes down by the amount of the differential. If set for Falling the relay is activated when the probe reading falls below the setpoint and stays on until the probe reading comes back up by the amount of the differential.
2.1 Set Point Options

<table>
<thead>
<tr>
<th>SYSTEM 1 COND SETPOINT</th>
</tr>
</thead>
<tbody>
<tr>
<td>SET POINT</td>
</tr>
<tr>
<td>DIFFERENTIAL</td>
</tr>
<tr>
<td>HIGH ALARM</td>
</tr>
<tr>
<td>LOW ALARM</td>
</tr>
<tr>
<td>LIMIT TIME</td>
</tr>
</tbody>
</table>

**SET POINT** - What reading turns the relay on
**DIFFERENTIAL** - Amount reading changes by before the relay is turned off
**HIGH ALARM** - What reading generates a High alarm notification.
**LOW ALARM** - What reading generates a Low alarm notification.
**LIMIT TIMER** - What amount of continuous bleeding will generate a time alarm notice. The bleed is not locked-out by this alarm (pH, ORP and mA in functions are).

**Note**: Each alarm value can also be set-up to be displayed or not on the front screen as well as remotely notified or not if connected to the Web Advantage server.

2.2 pH and ORP

The pH and ORP set point settings follow the same format as shown above in section 2.1.

<table>
<thead>
<tr>
<th>SYSTEM 1 pH SETPOINT</th>
</tr>
</thead>
<tbody>
<tr>
<td>SET POINT</td>
</tr>
<tr>
<td>INTERRUPT</td>
</tr>
<tr>
<td>DIFFERENTIAL</td>
</tr>
<tr>
<td>SET POINT 2</td>
</tr>
<tr>
<td>HIGH ALARM</td>
</tr>
<tr>
<td>LOW ALARM</td>
</tr>
<tr>
<td>LIMIT TIME</td>
</tr>
</tbody>
</table>

**INTERUPT** - Only applies to pH settings and allows the Interruption of pH control during bleed, other chemical feed or both.
**SET POINT 2** - Is only present on systems with Dual pH control option. It is a second set point for applications when an acid and caustic are required. Set Point 1 will be for feeding acid and Set Point 2 for feeding caustic.

**Note**: When the Limit Time value is met it will force off the control relay being driven by pH or ORP. To reset the limit timer and get the control relay active again enter a new Limit Timer value.
2.3 Boiler Conductivity

Conductivity on boiler systems can be configured for Timed Sampling, Sample and Hold or Continuous for the conductivity sampling method.

**Timed sampling** incorporates a sample timer which allows the boiler to be sampled at periodic intervals. Sample intervals are adjustable from 1 minute to 99 hours, 59 min. Sample duration (on-time) is adjustable from 1 second to 99 minutes, 59 seconds.

**Sample and hold** uses a sample timer for periodic sampling intervals. The unit will sample for its duration then hold the blowdown valve closed for a settable period (hold time). The conductivity is checked at the end of the hold period, if additional blowdown is required the blowdown valve is held open for a preset amount of time (blowdown time). Then sample cycle is repeated.

**Continuous sample** has a sample of boiler or condensate water go past the probe continuously. If the reading is above the set point, blowdown will continue until the set point has been satisfied.

<table>
<thead>
<tr>
<th>&gt;SYSTEM 1 COND SETPOINT&lt;</th>
</tr>
</thead>
<tbody>
<tr>
<td>SET POINT</td>
</tr>
<tr>
<td>DIFFERENTIAL</td>
</tr>
<tr>
<td>HIGH ALARM</td>
</tr>
<tr>
<td>LOW ALARM</td>
</tr>
</tbody>
</table>

| SET POINT - What reading turns the relay on |
| DIFFERENTIAL - Amount reading changes by before the relay is turned off |
| HIGH ALARM - What reading generates a High alarm notification. |
| LOW ALARM - What reading generates a Low alarm notification. |
| SAMPLE INT - Period between samples. |
| SAMPLE DUR - How long a sample lasts. |
| HOLD TIME - How long a hold lasts. |
| BLOWDOWN - How long to blowdown if reading is above the set point after the hold. Hold repeated after BLOWDOWN time. |

2.4 Aux Inputs

Auxiliary inputs are the digital inputs for optional Flow Switch and other digital inputs such as low drum level alarms. From these menus the user can set if they want each of the alarms Displayed, Remote Notification, both or none.

<table>
<thead>
<tr>
<th>&gt;SYSTEM 1 DIGITAL INPUTS ALARM&lt;</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALARM NOTIFICATION</td>
</tr>
<tr>
<td>FLOW SW = DISPLAY</td>
</tr>
<tr>
<td>DIGITAL 1 = DISPLAY</td>
</tr>
<tr>
<td>DIGITAL 4</td>
</tr>
<tr>
<td>FLOW ALARM</td>
</tr>
</tbody>
</table>
2.5 4-20mA Out

Units with a 4-20mA output option will have a menu for setting up the 4-20mA output. The 4mA and 20mA values can be defined by giving the output proportioning capability. i.e. 4mA = a pH of 6.0 and 20mA = a pH of 8.0.

>OUT 1 SETUP<
SIGNAL SOURCE
4mA VALUE
20mA VALUE

SIGNAL SOURCE - Select which probe reading the mA will use as its reading source.
4 mA VALUE - What the 4mA signal equals
20mA VALUE - What the 20mA signal equals on the assigned signal sources scale.

2.6 4-20mA Input

>mA INPUT 1 SETPOINT<
SET POINT
DIFFERENTIAL
HIGH ALARM
LOW ALARM

SET POINT - What reading turns the relay on
DIFFERENTIAL - Amount reading changes by before the relay is turned off
HIGH ALARM - What reading generates a High alarm notification.
LOW ALARM - What reading generates a Low alarm notification.

3. Calibration

Calibration is for adjusting the displayed value of a probes reading to match your tester or known solution. Pick the system or mA input first. From a particular system pick the probe to calibrate.

>SYSTEM 1 CALIBRATION<
SYSTEM COND
SYSTEM TEMP
SYSTEM pH
SYSTEM ORP

CALIBRATION - For adjusting the actual reading values of the available analog probe inputs, such as conductivity, pH, ORP or temperature.

3.1 Conductivity Calibration

>SYSTEM 1 COND CALIBRATION<
CALIBRATE Cal Factor 1.10
RESET ZERO

CALIBRATE - With a clean probe on-line seeing the system’s water enter the known (tested from a calibrated hand held tester) value.
RESET ZERO - With the probe out of solution and dry enter a new zero point. Note: Probe must be dry!

NOTE: In the calibration pop-up window the raw analog to digital (A/D) value will be displayed. A new calibration value should only be entered when the probe is sensing a stable A/D value. If the system is a boiler the associated relay can be forced on in the pop-up to allow for a fresh hot sample. Boiler probes should have fresh hot water blown past them for a minimum of 2 minutes before calibrating. The A/D reading has a range of 0 to 32,767. If it is at one end of the range or the other when trying to calibrate something is wrong with the probe or wire run.
3.2 pH and ORP Calibration

1 POINT - With a clean probe on-line seeing the system’s water enter the known (tested from a calibrated hand held tester) value.

2 POINT - Enter a known Low value with a clean probe in a buffer solution. Then enter a known High value with the clean probe in a buffer.

Notes: 1. Probes must be rinsed between buffers when doing a 2 Point calibration and given at least 30 seconds in solution to adjust to the buffer.
2. There must be at least 2 full pH points between buffer solutions. Using a buffer of 4 and 10 is the best procedure. ORP buffers should be at least 200 points apart.

3.3 4-20mA Output Calibration

4-20mA outputs can be calibrated to insure that the output generated by the controller and received by the external device match. With a volt meter connected across the out and return wires (see page 7) of the 4-20mA output channel to be calibrated go into the output’s Low or High calibration.

The number displayed in the Calibration dialog box can range from 0-4095 with 800 equal to 0 mA output and 4030 equal to 20 mA. This number range of 0-4095 is the raw digital to analog (D/A) values and is strictly used for a reference. The D/A numbers you get will vary based on your installation conditions.

While in the High or Low calibration pop-up screen use the up and down arrows to change the output value being read with the volt meter. Adjust the High value for the 20 mA reading and the Low value for the 4 mA value.
3.4 4-20mA Input Calibration

4-20mA inputs can be calibrated to insure that the input seen by the controller from the external device match. It also allows for setting the 4-20mA input into a number range that relates to the value being read.

![Image of calibration menu]

>CURRENT LOOP CALIBRATION<

Select the Input to be calibrated

![Image of calibration menu]

>mA INPUT 1 CALIBRATION<

20mA 14500
4mA 2900
MAX 200
LOW 0
OFFSET DISABLED

The 20mA and 4mA values are where the controller’s raw analog to digital value is adjusted to match a 20mA (full scale) and 4mA (bottom of scale) signal from the external device inputting the 4-20mA input. The external device must be connected to the controller and showing either full scale or bottom of scale when calibrating each. The number shown along with either the 20mA or 4mA while calibrating is the raw A/D value and is only a reference. A 20mA input should be around 14500 and 4mA around 2900. If the A/D numbers are not in this range check input device.

The MAX and LOW calibration inputs are for telling the controller what to display for a 20mA input and a 4mA input. For example if the input is a drum level sensor monitoring a 55 gallon drum the value for MAX should be 55 and LOW should be 0. The controller then displays a number automatically ranging between 55 and 0 based on the input value. The units of measure (gallons for example) is set in the Customize menu from the Home page.

OFFSET - Offsets current displayed value of the 4-20mA input reading to allow for a manual 1pt calibration.

4. Timers

A unit may have up to 5 selectable timers for each system on a controller. All timers are associated with their system, so for a % of post bleed timer looks at the bleed of that system.

![Image of timer menu]

>SYSTEM 1 TIMERS<

TIMER 1
TIMER 2
TIMER 3
TIMER 4
TIMER 5

TIMERS - Select the type (28-day, pulse, limit, percent or percent of post blowdown) as well as the run times of each timer available per system.
4.1 Timer Type Selection

A pop-up screen lets you scroll through the various timer types available.

<table>
<thead>
<tr>
<th>Timer Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pulse</td>
<td>A water meter activated timer</td>
</tr>
<tr>
<td>Limit</td>
<td>Feed with bleed with a maximum run time or limit for one bleed cycle.</td>
</tr>
<tr>
<td>Percent</td>
<td>A continuous cycle timer that sets a percentage on time of a cycle.</td>
</tr>
<tr>
<td>Percent Post Bleed</td>
<td>For feed after bleed for a settable percentage of the bleed time with a maximum run time.</td>
</tr>
<tr>
<td>28-Day</td>
<td>A biocide or event timer.</td>
</tr>
</tbody>
</table>

4.2 Timer Set Up

Each timer type selected will have its own unique Set Up sub menu with additional selections specific to the type of timer selected. The page displayed before entering the Set Up menu of a timer provides an overall review of the timers current settings.

4.3 Pulse Timer

**ACCUMULATE** - The number of gallons or liters from water meter to count before activating timer.

**RUN TIME** - The amount of time for the timer to run.

**METER INPUT** - Select water meter 1 or 2 for the timer’s activation. Water meter 1 + 2 can be selected only if the meters have the same contact value.

**BLEED INTR** - Allows the pulse timer to be interrupted during conductivity bleed. While interrupted, you can also define the maximum number of timer run cycles (1-9) to store for playback.

4.4 Percent Timer

**% of CYCLE** - The percent of the defined cycle time that the timer is to be on.

**CYCLE TIME** - The amount of time in MM:SS that the cycle is going to be on.
4.5 Post Bleed Timer

<table>
<thead>
<tr>
<th>&gt;SYSTEM 1 TIMER 1 CHANGE&lt;</th>
</tr>
</thead>
<tbody>
<tr>
<td>% OF BLEED</td>
</tr>
<tr>
<td>LIMIT TIME</td>
</tr>
<tr>
<td>SOURCE</td>
</tr>
</tbody>
</table>

% of BLEED - The % of the post bleed time or other source time that you want the timer to run.

LIMIT TIMER - The limit timer is a safety feature that limits a single feed cycle to the amount of time set regardless of the calculated post feed %.

SOURCE - Select between cond. bleed, another timer or digital input as the time source.

4.6 With Bleed Timer

<table>
<thead>
<tr>
<th>&gt;SYSTEM 1 TIMER 1 CHANGE&lt;</th>
</tr>
</thead>
<tbody>
<tr>
<td>LIMIT TIME</td>
</tr>
</tbody>
</table>

LIMIT TIMER - This timer starts when the conductivity bleed starts and turns off when the bleed stops or until the limit time has been reached. The time can be set in MM:SS.

4.7 28-Day Timer

Each 28-day timer has Program 1-4 for programming the various feed times. While the programming steps for four programs are the same each can have it’s own independent settings.

<table>
<thead>
<tr>
<th>&gt;SYSTEM 1 TIMER 1 CHANGE&lt;</th>
</tr>
</thead>
<tbody>
<tr>
<td>WEEKS</td>
</tr>
<tr>
<td>DAYS</td>
</tr>
<tr>
<td>START TIME</td>
</tr>
<tr>
<td>RUN TIME</td>
</tr>
<tr>
<td>PREBLEED</td>
</tr>
<tr>
<td>MIN COND</td>
</tr>
<tr>
<td>FEED LOCK</td>
</tr>
<tr>
<td>BLEED LOCK</td>
</tr>
<tr>
<td>FLOW LOCK</td>
</tr>
<tr>
<td>ORP LOCK</td>
</tr>
</tbody>
</table>

WEEKS - The week(s) that the timer is to feed.
DAYS - The day(s) that the timer is to feed.
START - The time of day for the timer to start.
RUN - How long the timer is to run.
PREBLEED - How long the controller is to bleed down before feeding in chemical. NOTE: The prebleed starts at the START time programmed above.
MIN COND - The minimum conductivity that the unit will prebleed down to.
FEED LOCK - Which other system timer to lockout during this timer’s run time.
BLEED LOCK - How long to lock out the bleed function after the timer’s run time starts.
FLOW LOCK - If the system has a flow switch you can ignore it for this timer.

Note: ORP lock is only for systems with the ORP function. If interlocked the ORP set point will control the 28-day timer’s relay On and OFF during the timer’s programmed RUN time. The ORP will need to have a 00:00 setting for it’s limit timer.
5. Customize

This menu allows the user to define the on-screen name of the unit plus the name of each system and relay. The user can also setup the Notepad for each system and 4-20mA Input's name and unit of measurement.

<table>
<thead>
<tr>
<th>&gt;CUSTOMIZE&lt;</th>
<th>RUN SCREEN - Allows the user to select what will be shown on the screen while the controller is in the RUN mode. Like displaying temperature readings or water meter totals for a particular system.</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNIT NAMES</td>
<td></td>
</tr>
<tr>
<td>RELAY NAMES</td>
<td></td>
</tr>
<tr>
<td>SYSTEM 1 NAME</td>
<td>pH INDEX</td>
</tr>
<tr>
<td>mA IN</td>
<td></td>
</tr>
</tbody>
</table>

**NOTE:** When entering values for custom names use the numerical keys for numbers and the up / down arrows to scroll through all the characters of a keyboard. Press the right arrow to advance the cursor after setting a desired value. Press the Help button to place the last entered character into the new cursor space to speed up the process. The Help button will also jump advance through the characters.

5.1 Notepad

The Notepad function allows the user to set up a customized manually entered data field for each system with ten notepad items. The NOTEPAD is ideal for setting up and storing into the controller’s history the items typically tested for reporting a service call. The Notepad items come with no names but when an individual note is selected a menu for setting it appears.

Also can be used as a Reminder Timer with or without flow.

<table>
<thead>
<tr>
<th>&gt;NOTEPAD SYS 1 NOTE 1&lt;</th>
<th>NAME - Pick from a list of defined names or customize your own.</th>
</tr>
</thead>
<tbody>
<tr>
<td>NAME</td>
<td>NUMBER - Set the number range.</td>
</tr>
<tr>
<td>NUMBER</td>
<td>UNITS - Set the units of measurement.</td>
</tr>
<tr>
<td>UNITS</td>
<td>ALARMS - Set Hi/Low alarm points and how frequently a new value is expected to be manually enter via the History menu.</td>
</tr>
</tbody>
</table>

5.2 mA Inputs

<table>
<thead>
<tr>
<th>&gt;mA INPUT 1 CUSTOMIZE&lt;</th>
<th>NAME - Name the input.</th>
</tr>
</thead>
<tbody>
<tr>
<td>NAME</td>
<td>UNITS - Set the units of measurement.</td>
</tr>
<tr>
<td>NUMBER</td>
<td></td>
</tr>
</tbody>
</table>

5.3 pH Index

If the controller has the pH index option (must have pH control) user can select LSI or RSI indexing. The controller will automatically set some Notepad entries for manually inputting needed data to perform the calculation which will be displayed in the RUN screens.
6. Alarms

<table>
<thead>
<tr>
<th>ALARMS</th>
</tr>
</thead>
<tbody>
<tr>
<td>SYS 1 ALARMS</td>
</tr>
</tbody>
</table>

ALARMS - Shows any current alarms.

---

7. Date and Time Set Up

<table>
<thead>
<tr>
<th>DATE AND TIME</th>
</tr>
</thead>
<tbody>
<tr>
<td>SET DATE</td>
</tr>
<tr>
<td>SET TIME</td>
</tr>
<tr>
<td>SET DAY</td>
</tr>
<tr>
<td>SET WEEK</td>
</tr>
<tr>
<td>Friday May 14, 2005 03:04:56</td>
</tr>
</tbody>
</table>

DATE AND TIME - For setting the date, time, day and week on the controller.

---

8. Configure

Provides access to menus to set-up passwords, relay activation, temp scale, display contrast, flow switch, inputs, history time stamps, factory set-up and system information.

<table>
<thead>
<tr>
<th>CONFIGURE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PASSWORD</td>
</tr>
<tr>
<td>RELAYS</td>
</tr>
<tr>
<td>HISTORY</td>
</tr>
<tr>
<td>FLOW SW</td>
</tr>
<tr>
<td>CONTRAST</td>
</tr>
<tr>
<td>TEMP SCALE</td>
</tr>
<tr>
<td>NETWORK</td>
</tr>
<tr>
<td>SYS INFO</td>
</tr>
<tr>
<td>FACTORY</td>
</tr>
</tbody>
</table>

CONTRAST - This screen allows for adjusting the display contrast.
FLOW SW - Defines a flow switch to be open or closed with flow.
FACTORY - A factory only menu
TEMP SCALE - Set Celsius or Fahrenheit
HISTORY - Sets the history time stamp interval.
SYS INFO - Tells unit software specifics.

---

8.1 Password

<table>
<thead>
<tr>
<th>CONFIGURE PASSWORDS</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADMIN PASSWORD</td>
</tr>
<tr>
<td>USER PASSWORD</td>
</tr>
<tr>
<td>USER SET UP</td>
</tr>
</tbody>
</table>

ADMIN PASSWORD - The administrator password gives access to all menus except factory set up.
USER PASSWORD - The user password allows the user to access HOME menus that are made available in USER SET UP.
8.2 Relays

**CONFIGURE RELAYS** - This menu lets you choose a Main Action or function (timer 1, conductivity, alarms etc...) to activates a relay.

A pop-up screen appears with a list of all available activation functions to arrow through.

Additional relay logic is available with up to 3 additional Activators and up to 4 Disablers allowing multiple functions to activate the same relay and multiple functions to prevent the relay from coming on. There is also a Daily Max amount of time that a relay can be on. If a relay is on for the max amount it does not let the relay come on anymore that day. (A 24 hour clock is used for the day with midnight being the start of the day).

8.3 History

This menu is used to set the history “time stamp” interval, the water meter daily history starting hour and the alarm delay period.

**INTERVAL** - The amount of time between each history time stamp for probe readings.

**W/M HOUR** - The time of day that the daily water meter history cycle is to start.

**ALARM DELAY** - The amount of time an alarm has to be on before it is recognized as an alarm.

8.4 Flow Switch

This menu allows the user to select if a flow switch signal will represent a flowing condition when a “closed” or “open” signal is seen for each systems flow switch input. User can also select if timers can work always or only with flow.

8.5 Contrast

This menu is used to adjust the contrast of the display.

8.6 Temperature Scale

This menu is used to select the type of temperature scale to display.

8.7 Network

The Network menu is used when a controller is being remotely communicated with either a local network connection or over the internet on the Web Advantage server.

**NETWORK** - This menu is used for setting up the remote WebAdvantage communications and is covered in a separate manual.
8.8 System Information
System information will identify the version of firmware installed in the controller along with the controller’s serial number.

9. History
The onboard history allows for viewing the history of the probe readings, relay activations, key-pad activity, calibrations, water meter hourly and daily logs and alarms for each system present. It is also where Notepad data is entered and reviewed. An initial overview page is displayed showing your current sample interval, the calculated number of days the unit can keep probe history for before losing the oldest. The number of sensor samples and relay/alarm events and Notepad entries currently stored is also displayed.

NOTE: The history can be reset by going to the configure menu and entering a different sample interval. After the new sample interval has been set the onboard history is reset.

<table>
<thead>
<tr>
<th>HOME REVIEW</th>
</tr>
</thead>
<tbody>
<tr>
<td>SYSTEM 1</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

9.1 Viewing History

<table>
<thead>
<tr>
<th>HISTORY</th>
</tr>
</thead>
<tbody>
<tr>
<td>RELAY LOGS</td>
</tr>
<tr>
<td>ALARM LOGS</td>
</tr>
<tr>
<td>SENSOR HISTORY</td>
</tr>
<tr>
<td>EVENT LOG</td>
</tr>
<tr>
<td>NOTEPAD</td>
</tr>
</tbody>
</table>

RELAY LOGS - Relay activations displayed in a log form. Arrow up to advance through the log.
ALARM LOG - Alarm activations in log form.
SENSOR HISTORY - For selecting the parameters and viewing of a given probe reading’s history in log or graph form.
EVENT LOG - Displays various activities.

9.2 Notepad Entries

<table>
<thead>
<tr>
<th>NOTEPAD: SYS 1 NOTE 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>ENTER VALUE Total Hardness</td>
</tr>
<tr>
<td>LOG 8 Entries</td>
</tr>
<tr>
<td>GRAPH 517.2 Hrs to Alarm</td>
</tr>
</tbody>
</table>

The Notepad section under History is where the user goes to enter new values for the customized notepad items. Each individual notepad item’s manually entered entries are stored in the units history and can be reviewed in log or graph form after 4 or more values have been entered.
9.3 Water Meter History
The water meter history allows the user to review both water meter one and two of a particular system in both an hourly format (for the past 24 hours) or a daily format for the past 60 days. If an evaporation calculation is being kept, a daily history of this value is also available.

10. Water Meters
Each system with a timer on it will have 2 water meter inputs. Each of these can have the incoming contact defined allowing the controller to keep track of water usage. If desired the controller can calculate evaporation loss by subtracting the difference between a systems 2 water meter inputs.

<table>
<thead>
<tr>
<th>&gt;SYS1 WATER METER 1&lt;</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TOTAL VALUE:</strong> 0280500.0 GALLONS</td>
</tr>
<tr>
<td><strong>FLOW RATE:</strong> 000.0 GALLONS/MIN</td>
</tr>
<tr>
<td><strong>CONTACT VALUE:</strong> 0010.0 GAL/CONTACT</td>
</tr>
<tr>
<td><strong>CONTACT UNIT:</strong></td>
</tr>
<tr>
<td><strong>RESET TOTAL:</strong></td>
</tr>
<tr>
<td><strong>EVAP CALC:</strong></td>
</tr>
</tbody>
</table>

CONTACT VALUE - Defines the numerical value for a contact; i.e. 10.
CONTACT UNIT - Defines the units of measurement for a contact; i.e. Gallons / Contact
RESET TOTAL - Resets the totalizer count. Totalizers should be reset after 400 million.
EVAP CALC - Defines which way to subtract the 2 water meter inputs for an evaporation value.

11. Relays

<table>
<thead>
<tr>
<th>&gt;RELAYS&lt;</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>STATUS</strong></td>
</tr>
<tr>
<td><strong>RESET</strong></td>
</tr>
</tbody>
</table>

STATUS - Allows for viewing accumulated relay ON times, temporary forcing relays ON or OFF or seeing which relay is on.
RESET - Allows the accumulated run time of a particular relay to be reset to zero.

<table>
<thead>
<tr>
<th>&gt;RELAY STATUS&lt;</th>
</tr>
</thead>
<tbody>
<tr>
<td>R01: ON 006:30:30</td>
</tr>
<tr>
<td>SYS1 COND BLEED</td>
</tr>
<tr>
<td>R02: OFF 008:56:35</td>
</tr>
<tr>
<td>SYS1 pH</td>
</tr>
<tr>
<td>R03: OFF-T 011:00:10</td>
</tr>
<tr>
<td>SYS1 TIMER1 INH</td>
</tr>
<tr>
<td>R04: OFF 007:00:00</td>
</tr>
<tr>
<td>SYS1 TIMER2 BIO1</td>
</tr>
<tr>
<td>R05: OFF 008:10:30</td>
</tr>
<tr>
<td>SYS1 TIMER3 BIO2</td>
</tr>
</tbody>
</table>

In the STATUS view the accumulated ON time is shown along with the main activator, custom name and current status:
ON = Relay on by relay activators
OFF = Relay off by normal logic
OFF-T = Relay off for daily max
OFF-D = Relay off for relay disabler
ON-A = Relay activated by activator other than main action
H-ON = Relay manually forced on
H-OFF = Relay manually forced off
VI. Maintenance

The only required maintenance for normal uninterrupted operation of your MegaTronSS controller is cleaning of the electrode(s). After initial start up, it is a good idea to clean the electrode frequently until a schedule based on need has been developed. Since each application is unique, it is difficult to estimate the required frequency of cleaning. The first cleaning should take place after about one week of the system being on line.

To determine the required cleaning frequency, record the reading on the controller before the electrode is removed for cleaning. After cleaning, record the new reading. If a change is observed in the two readings, the electrode was dirty. The more significant the change, the dirtier the electrode. If no change occurs, cleaning needs to be done less often.

Conductivity Electrode Cleaning Procedure

1. Record the current conductivity reading.
2. Turn off water flow through the electrode loop, bleed pressure from the line and remove electrode.
3. Use a clean cloth and a mild cleaning solution to remove loose dirt etc., from the flat surface of the electrode.
4. If the electrode has deposits such as scale attached to the electrode surface a more aggressive cleaning approach will be needed. There are several ways to do this, the preferred method being the one that is easiest for the user.
   a. Use a mild acid solution to dissolve deposits.
   b. Lay a piece of sandpaper (200 grit or finer) on a flat surface such as a bench top. “Sand” electrode to remove stubborn deposits. (Do not wipe surface with your finger.) Oil from your skin will foul carbon tips.
5. Reinstall the electrode in the system. After the reading stabilizes, calibrate the unit to a reliable test reading.

Many times an electrode can appear to be clean, but the unit still cannot be calibrated. If this is the case, use one of the more aggressive electrode cleaning procedures listed in step 4 above. Recheck the calibration after completion of this procedure. If no change was observed in the reading, replace the electrode. If a change occurred but the unit still will not calibrate, repeat procedure as many times as necessary.

pH and ORP Electrode Cleaning Procedure

1. Remove the pH electrode from the system.
2. Spray with water and/or detergent, using a soft brush to dislodge any fouling.
3. Visually inspect the electrode for signs of damage.
4. Calibrate the electrode while it is in a known solution.

Slow response or non-reproducible measurements are signs that the electrode has become coated or clogged. The pH glass is susceptible to mounting by many substances. The speed of response, normally 95% of the reading in less than 10 seconds, is dramatically degraded when the pH glass is coated.

To restore the speed of response for a pH electrode, clean the bulb with a high quality detergent, methyl
alcohol or other suitable solvent using a "Q-tip". Rinse well with distilled water and retest. If the electrode now responds, but erratically, soak the sensor in 0.1 Molar HCl for 5 minutes. Remove and rinse with water and place in 0.1 Molar NaOH for 5 minutes. Remove, rinse again and then place the sensor in pH 4. buffer for 10 minutes before use.

ORP/REDOX electrode may be gently abraded by use of 600 grade wet silicone carbide paper, jewelers rouge or very fine steel wool. Try one of the previous cleaning methods first before using this method.

**VII. Troubleshooting**

The Advantage MegaTronSS controller is designed for many years of trouble free operation. Should a problem occur, refer to the following chart to help identify the problem. If replacement is required, follow the procedures listed in the Warranty and Factory Service portion of this manual.

<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>POSSIBLE CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>False reading</td>
<td>Bad or dirty electrode</td>
<td>Clean, as needed</td>
</tr>
<tr>
<td></td>
<td>Out of calibration</td>
<td>Calibrate unit</td>
</tr>
<tr>
<td>Will not calibrate</td>
<td>Dirty electrode</td>
<td>Clean electrode</td>
</tr>
<tr>
<td></td>
<td>Faulty electrode</td>
<td>Replace electrode if needed</td>
</tr>
<tr>
<td></td>
<td>Faulty wiring to electrode</td>
<td>Replace wiring if needed</td>
</tr>
<tr>
<td>No system power</td>
<td>Check power source</td>
<td>Plug into different receptacle</td>
</tr>
<tr>
<td></td>
<td>Check fuse</td>
<td>Replace as needed</td>
</tr>
<tr>
<td></td>
<td>Check connections</td>
<td>Make sure ribbon cables are secure</td>
</tr>
<tr>
<td>Pulse timer not activating</td>
<td>Check wiring</td>
<td>Repair as needed</td>
</tr>
<tr>
<td></td>
<td>Check external device</td>
<td>Repair/replace as needed</td>
</tr>
<tr>
<td>Outputs not energized</td>
<td>No flow</td>
<td>Check sample line for clogged pipes or strainers</td>
</tr>
<tr>
<td></td>
<td>Check fuse</td>
<td>Replace as needed</td>
</tr>
</tbody>
</table>
Advantage Controls warrants control systems of its manufacture to be free of defects in material or workmanship. Liability under this policy extends for 24 months from date of installation. Liability is limited to repair or replacement of any failed equipment or part proven defective in material or workmanship upon manufacturer's examination. Removal and installation costs are not included under this warranty. Manufacturer’s liability shall never exceed the selling price of equipment or part in question.

Advantage disclaims all liability for damage by its products caused by improper installation, maintenance, use or attempts to operate products beyond their intended functionality, intentionally or otherwise, or any unauthorized repair. Advantage is not responsible for damages, injuries or expenses incurred through the use of its products.

The above warranty is in lieu of other warranties, either expressed or implied. No agent of ours is authorized to provide any warranty other than the above.

30 Day Billing Memo Policy

Advantage Controls maintains a unique factory exchange program to ensure uninterrupted service with minimum downtime. If your controller malfunctions, call 1-800-743-7431, provide our technician with Model and Serial Number information. If they are unable to diagnose and solve your problem over the phone, a fully warranted replacement will be shipped, usually within 48 hours, on a 30 Day Billing Memo.

This service requires a purchase order and the replacement is billed to your regular account for payment.

The replacement will be billed at current list price for that model less any applicable resale discount. Upon return of your old panel, credit will be issued to your account at either 100% if your unit is in warranty or at 50% if your unit was out of warranty. The exchange covers only the panel. Electrode and enclosure are not included.

FCC Warning

This equipment generates and uses radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer’s instruction, may cause interference to radio communications. It has been type tested and found to comply with the limits for a class A computing device pursuant to subpart J of part 15 of FCC Rules, which are designed to provide reasonable protection against such interference when operated in a commercial or industrial environment. Operation of this equipment in a residential area is likely to cause interference in which case the user, at his own expense, will be required to take whatever measures necessary to correct the interference.

Notes
Common boiler blowdown valve connections.
Get the Advantage in Water Treatment Equipment

Advantage Controls can give you the *Advantage* in products, knowledge and support on all of your water treatment equipment needs.

- Cooling Tower Controllers
- Boiler Blow Down Controllers
- Blow Down Valve Packages
- Solenoid Valves
- Water Meters
- Chemical Metering Pumps
- Corrosion Coupon Racks
- Chemical Solution Tanks
- Solid Feed Systems
- Feed Timers
- Filter Equipment
- Glycol Feed Systems
- Pre Fabricated Systems