

# Cell Router Suspended Activation Instructions

**Your cell router has been shipped unactivated.**

Please follow the steps below to activate.

**Step 1:** Open cover on the cell router box.

**Step 2:** Activation label is attached to the top of the cell router.

**Step 3:** Option 1: Scan the QR code with your smart phone. You will be directed to our online activation form. Please fill out the form completely. The information will be emailed to our IT department to complete the activation process.

QR code readers are available for download on your iOS and Android device.

Option 2: To activate over the phone, call our support number with the IMEI # and order #.

**Customer Support: 1-800-743-7431**

**Notes:**

1. Cell router must be powered to complete activation process.
2. Please allow 24-48 hours for activation to complete.
3. Cycle power to the router to reset.